

# Terrace Lofts Apartments Ocean Grove

## COVIDSafe Plan

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23 September 2020

### About the COVIDSafe Plan

The COVIDSafe Plan has been developed to support businesses to safely reopen, maintain a COVIDSafe workplace, and prepare for a suspected or confirmed case of coronavirus (COVID-19) in the workplace.

#### In order to be compliant with public health direction:

- All businesses in both metropolitan Melbourne and regional Victoria must complete a COVIDSafe Plan.
- This COVIDSafe Plan should be developed in consultation with workers and any relevant Health and Safety Representatives (HSRs).
- In addition to completing this COVIDSafe Plan, you are still required to meet your obligations under the Occupational Health and Safety Act 2004.
- You must comply with a request to present or modify your COVIDSafe Plan, if directed to do so by an Authorised Officer or WorkSafe Inspector.
- In addition to the general restrictions for all businesses, some industries require additional obligations due to a higher transmission risk.

**If you are in a high-risk industry, you are required to complete a 'High Risk COVIDSafe Plan'. Further information can be found at [vic.gov.au](https://www.vic.gov.au).**

### How to develop your COVIDSafe Plan

#### 1. Understand your responsibilities

Information on public health directions applying to employers is available at ([hyperlink](https://www.vic.gov.au)) [vic.gov.au](https://www.vic.gov.au).

#### 2. Prepare your plan

Below is the COVIDSafe Plan template which you will need to complete. The COVIDSafe Plan is grouped into six COVIDSafe principles. These include:

1. Ensure physical distancing
2. Wear a face covering
3. Practise good hygiene
4. Keep records and act quickly if workers become unwell
5. Avoid interactions in enclosed spaces
6. Create workforce bubbles

When completing your plan, under the 'actions' column of each COVIDSafe principle, you must outline the actions you will take to meet the listed requirement. You will note that if you are in a restricted or heavily restricted industry, additional requirements may apply.

**Please note:**

**Mandatory requirements under public health direction feature this symbol: (symbol of triangle with exclamation mark)**

- All other points are highly recommended for keeping your workers safe and workplace open but are not mandatory.
- Some of the requirements in the COVIDSafe Plan may not apply to your business. Where the requirement does not apply to your business it should be marked N/A (not applicable).

### 3. Keep your plan up to date

Your COVIDSafe Plan must be reviewed and updated routinely, and when restrictions or public health advice changes. Organisations with multiple worksites must complete a COVIDSafe Plan for each worksite.

You do not have to lodge your COVIDSafe Plan with the Victorian Government. However, you may need to provide your COVIDSafe Plan to an Authorised Officer or WorkSafe Inspector upon request, or in the event of a confirmed positive case at your workplace. There will be virtual and physical inspections as well as desktop audits, to ensure the implementation of and compliance with your COVIDSafe plan.

### 4. Share your plan

Your workforce needs to be familiar with this plan. Where possible it is recommended that you discuss the plan with your workers before you finalise it. Once you have completed the plan, share it with your workers and occupational health and safety representatives.

**For further guidance on how to prepare your COVIDSafe Plan or any other questions, please visit [vic.gov.au](http://vic.gov.au) or call the Business Victoria Hotline on 13 22 15.**

#### Your COVIDSafe Plan

Business name: **Terrace Lofts Apartments**

Plan completed by: **Owner, Kate Shrimpton**

Date reviewed: **04-01-2021**

## 1. Ensure physical distancing

**Requirements: You must ensure workers and visitors are 1.5m apart as much as possible. This can be done by –**

- Displaying signs to show patron limits at the entrance of enclosed areas where limits apply
- Informing workers to work from home wherever possible

**You may also consider:**

- Minimising the build-up of people waiting to enter and exit the workplace
- Using floor markings to provide minimum physical distancing guides
- Reviewing delivery protocols to limit contact between delivery drivers and workers

**Action: Our accommodation does not have a reception or any communal areas therefore this requirement does not apply.**

**Requirements: You must apply density quotient to configure shared work areas and publicly accessible spaces to ensure that –**

- There is no more than one worker per four square meters of enclosed workspace
- There is no more than one member of the public per four square meters of publicly available space indoors

**Action: Our accommodation does not have a reception or any communal areas therefore this requirement does not apply.**

**Requirements: You should provide training to workers on physical distancing expectations while working and socialising. This should include –**

- Informing workers to follow current public health directions when carpooling. This can be found at ([hyperlink](http://vic.gov.au)) [vic.gov.au](http://vic.gov.au)

- Informing workers to work from home wherever possible

**Action: Our accommodation does not have a reception or any communal areas therefore this requirement does not apply.**

**If your industry is restricted or heavily restricted, you must also:**

- Reduce workers levels in accordance with industry directions.
- Limit number of patrons in accordance with industry directions.
- Have no carpooling.

## 2. Wear a face covering

**Requirements: You must ensure all workers and visitors entering the worksite wear a face covering as per public health advice. This includes –**

- Providing adequate face coverings and Personal Protective Equipment (PPE) to workers that do not have their own

**Action: Our commercial cleaners do not come into contact with guests, therefore this requirement does not apply.**

**Requirements:**

- You should install screens or barriers in the workspace for additional protection where relevant.

**Action: Our commercial cleaners do not come into contact with guests, therefore this requirement does not apply.**

**Requirements:**

- You should provide training, instruction and guidance on how to correctly fit, use and dispose of PPE.
- You should inform workers that cloth masks should be washed each day after use. However, if during the day the mask is visibly dirty or wet, the mask needs to be washed immediately.

**Action: Our commercial cleaners do not come into contact with guests, therefore this requirement does not apply.**

**There are no additional requirements for restricted or heavily restricted industries.**

## 3. Practise good hygiene

**Requirements: You must frequently and regularly clean and disinfect shared spaces, including high-touch communal items such as doorknobs and telephones.**

**You should:**

- Clean surfaces with appropriate cleaning products, including detergent and disinfectant
- Replace high-touch communal items with hygienic alternatives, for example single-use or contactless options, where possible to do so
- Clean between shifts

**Action: Our commercial cleaners thoroughly clean and sanitise all surface areas before guests have checked in, there are no communal areas.**

You should display a cleaning log in shared spaces.

**Action: Our commercial cleaners thoroughly clean and sanitise all surface areas before guests have checked in, there are no communal areas.**

You should make soap and hand sanitiser available for all workers and customers throughout the worksite and encourage regular handwashing.

**Action:** We have provided sanitiser and cleaning equipment for our commercial cleaners whilst cleaning the empty apartments, guests are encouraged to provide their own sanitizer whilst in their apartment, there are no communal areas.

**If your industry is restricted or heavily restricted, you should also:**

- Conduct an audit of cleaning schedules.

## 4. Keep records and act quickly if workers become unwell

**Requirements:** You must support workers to get tested and stay home even if they only have mild symptoms.

**Action:** Our commercial cleaners have been granted sick leave to enable them to stay at home if they have symptoms whilst they are getting tested.

**Requirements:** Support workers to get tested and stay home even if they only have mild symptoms.

**Requirements:** You must develop a business contingency plan to manage any outbreaks. This includes –

- Having a plan to respond to a worker being notified they are a positive case while at work, noting workers who show symptoms or have been in close contact should NOT attend the workplace until they receive their test results
- Having a plan to identify and notify close contacts in the event of a positive case attending the workplace during their infectious period
- Having a plan in place to clean the worksite (or part) in the event of a positive case
- Having a plan to contact DHHS and notify the actions taken, provide a copy of the risk assessment conducted and contact details of any close contacts
- Having a plan to immediately notify WorkSafe Victoria on 13 23 60 if you have identified a person with coronavirus (COVID-19) at your workplace
- Having a plan in the event that you have been instructed to close by DHHS
- Having a plan to re-open your workplace once agreed by DHHS and notify workers they can return to work

**Action:** In the event of an outbreak (workers or guests) our business contingency plan is:

**STEP ONE:** Notify all workers and guests staying during this period and encourage to get tested regardless of symptoms.

**STEP TWO:** Advise DHHS and Worksafe

**STEP THREE:** Close the business to new guests until thorough DHHS approved cleaning has been conducted.

**STEP FOUR:** Work with DHHS to enable a return-to-work-plan

**Requirements:** You must keep records of all people who enter the workplace for contact tracing.

**Action:** Fill in.

**Requirements:** You should implement a screening system that involves temperature checking upon entry into a workplace.

**Action:** All our bookings are online with the collection of guest's names, addresses and contact details mandatory prior to collection of the keys. We have reduced our commercial cleaners to one cleaner to reduce and multi-site contamination.

**If your industry is restricted or heavily restricted, you must also:**

- **Restricted Industries**  
Ask workers to declare verbally before each shift that they are free of symptoms, have not been in contact with a confirmed case and have not been directed to isolate

- **Heavily Restricted Industries**

Ask staff to declare in writing or electronically before each shift that they are free of symptoms, have not been in contact with a confirmed case and have not been directed to isolate.

## 5. Avoid interactions in enclosed spaces

**Requirements:** You should reduce the amount of time workers are spending in enclosed spaces. This could include –

- Enabling working in outdoor environments
- Moving as much activity outside as possible, including serving customers, meetings, tearooms, lunchbreaks and locker rooms
- Enhancing airflow by opening windows and doors
- Optimising fresh air flow in air conditioning systems

**Action:** Our apartments are self-contained and do not have any communal areas, the office and laundry are the only 'workers areas' and we have reduced our commercial cleaners to one cleaner to reduce and multi-site contamination and requirements to physical distance from other workers.

There are no additional requirements for restricted or heavily restricted industries

## 6. Create workforce bubbles

**Requirements:** You should keep groups of workers rostered on the same shifts at a single worksite and ensure there is no overlap of workers during shift changes.

**Action:** We have reduced our commercial cleaners to one cleaner to reduce and multi-site contamination and requirements to physical distance from other workers.

**Requirements:** You should maintain records of all workers who have disclosed that they reside with another worker and ensure that there is no cross-over between shifts.

**Action:** We have reduced our commercial cleaners to one cleaner to reduce and multi-site contamination and requirements to physical distance from other workers.

**If your industry is restricted or heavily restricted, you must also:**

- Limit or cease the number of workers working across multiple work sites.
- Maintain records of all workers who have disclosed that they are working for different employers across more than one work premises.

**For the latest information on restrictions in Victoria, visit (hyperlink) [vic.gov.au](https://www.vic.gov.au)**